



Refund & Cancellation Policies

Website Design

Payments for custom design projects are made to us in increments as a courtesy to the client. Once a payment or deposit is made, it is non-refundable. If a project is canceled or postponed, all monies paid are retained by Web Adaptive and if applicable, a fee for all work completed beyond what was already paid for shall be paid by the client.

Monthly Support Plans

When adding new text and/or content to a page the client is responsible for providing all text (in digital format) and images/photos. There are absolutely no refunds for any fees related to website maintenance services. An administrative fee of \$25 will be charged to the clients account for any late payments or declined credit card charges. An administrative fee of \$30 will be charged for returned checks. You may cancel and renew at any time by calling or writing us. Web Adaptive may terminate this agreement at anytime with written notice to the client.

SEO/Marketing Plans

Please reference your Inbound Marketing contract with Web Adaptive.